

## **Timescales for investigation and resolution of antisocial behaviour**

As a general guide, investigations and action taken, if appropriate, against the alleged perpetrator should be completed according to the following timescales:

- **Category A** – the investigation should be completed within **3 days** of receipt of report, and action begun **immediately after this** time, once the investigation is completed.
- **Category B** – investigation and action taken within **10 working days** from receipt of report
- **Category C** – investigation and action taken within **20 working days** from receipt of report

Correct as at March 2007