

cairn



Gas Safety

The importance of gas safety checks

ANNUAL GAS SERVICE

By law, we have to carry out a gas service for your home every year. We will inspect your gas supply when we carry out the annual service on your boiler. If you do not have this safety check every 12 months you could be putting your life, and others in your household, at risk.

WHY DO WE CHECK YOUR GAS?

It's our legal duty to make sure you are safe. Gas can be dangerous. Every year more than 50 people in the UK die from breathing carbon-monoxide fumes from faulty gas appliances. Many more end up in hospital. We don't want this to happen to you.

The only way to make sure you and your family are safe is to let our experts check your gas appliances. Please make sure our engineer can access your home. If you're out the engineer will leave a card. Call the number on the card as soon as you can to arrange a new appointment.

WHO WILL CALL?

We'll send an engineer to your home to check your gas appliances. The engineer will carry photo identification. Make sure you ask to see this before you let them in. If you aren't in when the engineer calls they will leave a card with an appointment time. It is important that you keep to any appointment that has been given to you or call the gas contractor straight away to arrange another appointment at a more convenient time. We rely on your co-operation to let our contractors in to carry out your gas safety checks. We take gas safety very seriously and if you refuse to allow a contractor into your home we could take legal action against you or cut off your gas supply.

If you do not allow access we will have to force entry to carry out the gas check and you will be recharged for the cost of this.

IF YOU THINK YOU CAN SMELL GAS

Do:

- Turn off your mains gas supply
- Turn off all gas appliances and put out all naked flames
- Open doors and windows to get rid of gas and leave your home
- Once outside, phone the National Grid Gas Emergency 24-hour number on 0800 111 999 (do not phone inside your home - it could spark an explosion)

Do not:

- Use matches, naked flames or cigarettes
- Use electrical switches (do not turn your lights on or off)
- Use the telephone or mobile phone inside your home

THE DANGERS OF CARBON MONOXIDE

Carbon monoxide is a toxic, colourless, odourless, tasteless, non-irritant gas which is harmful to humans and animals. It can occur when a gas appliance has been incorrectly fitted, badly repaired or poorly maintained. It can also occur if flues, chimneys or vents are blocked. When you breathe in carbon monoxide, it gets into your bloodstream and prevents your red blood cells from carrying oxygen. Without oxygen, your body tissue and cells die.

Symptoms of carbon-monoxide poisoning include headaches, dizziness, nausea, breathlessness, collapse or loss of consciousness. These symptoms are very similar to those of flu or a viral infection, which is why carbon-monoxide poisoning often goes unnoticed. Other signs to look out for include noticing if your symptoms get better if you leave your house or if other family members or pets are also ill.

If you think you have carbon-monoxide poisoning turn off all gas appliances and open all doors and windows. Call the doctor or go to the hospital immediately. Once you're out of danger call the gas emergency number on 0800 111 999 to report it.

To find out more about gas safety checks in your home, please contact a member of the Investment team using the details below.

0800 990 3405

www.cairnha.com

enquiries@cairnha.com

This Gas safety leaflet is available on CD, in braille, in large print and in community languages from **Cairn, Bellevue House, 22 Hopetoun Street, Edinburgh EH7 4GH**. Email **enquiries@cairnha.com** or call **0800 990 3405**.

本文件提供 CD、布莱叶盲文、大字体印刷和社区语言版本，可从以下地址 Cairn, Bellevue House, 22 Hopetoun Street, Edinburgh EH7 4GH、通过电子邮件 enquiries@cairnha.com 或致电 0800 990 3405 获取。

Cairn, Bellevue House، هذا المستند متوفر على أسطوانة مضغوطة، بلغة برايل وطباعة كبيرة ولغات الأقليات من 22 Hopetoun Street, Edinburgh EH7 4GH. بريد إلكتروني enquiries@cairnha.com أو اتصل بالرقم

یہ دستاویز سی ڈی، بریل، بڑے حروف کی چھپائی اور کمیونٹی کی دیگر زبانوں میں 'کیرن' Cairn سے اس پتے پر دستیاب ہے: Bellevue House, 22 Hopetoun Street, Edinburgh EH7 4GH. ای میل enquiries@cairnha.com یا اس نمبر پر فون کریں: 0800 990 3405

Niniejszy dokument dostępny jest na płycie CD, w formie dużym drukiem, oraz w językach ojczystych członków lokalnej społeczności. Aby uzyskać ten dokument należy odwiedzić Cairn pod adresem: Bellevue House, 22 Hopetoun Street, Edinburgh EH7 4GH, wysłać e-mail na adres: enquiries@cairnha.com lub zadzwonić pod numer 0800 990 3405.



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