

cairn

AFFORDABLE HOMES, FOR EVERYONE

Your application pack for a home of your own



A BETTER HOME, A BRIGHTER FUTURE



At Cairn, we create welcoming communities of affordable, well maintained, secure homes. And help people like you make it home.

Homes for getting more out of life. For leading independent lives. For meeting new friends, and like minded neighbours.

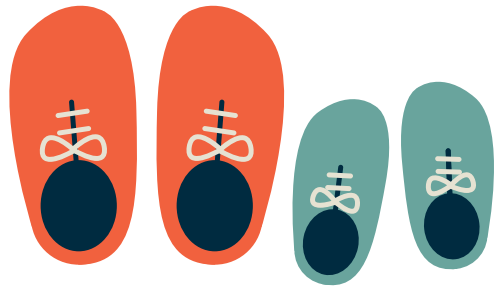
Homes for a brighter, more optimistic future.

As a charity, we put people first – not profit. We're the opposite of what you might think of landlords. Your emotional wellbeing and quality of life is the most important thing to us. And through our homes, services and amazing staff, we can help you look ahead to a brighter future.

For over 25 years, we've been on the side of tenants just like you. Providing homes that make you feel safe, secure and supported. We manage over 3,000 high quality affordable homes, right across Scotland

Because we don't just want to change where people live. But how they live too.





SAFE AS HOUSES

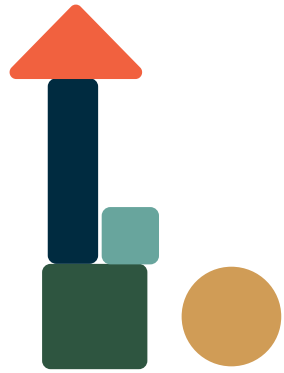
We all need a home that is safe, secure and well maintained. We are always investing in our homes. Our improvements bring homes up to the most modern high quality standards, improve energy efficiency and increase safety and security. We ensure every home let by us meets your high standards too.





A HELPING HAND

We know how frustrating it can be if there's something in your home that needs fixed or an issue that needs sorted out. Waiting for help can be stressful. So we make sure our maintenance teams tackle any problems you have quickly, efficiently and when they say they will.



BRINGING PEOPLE TOGETHER

We don't build houses – we build futures. We build close knit communities. And through our Community Fund, we provide grants to support tenant projects which brings communities closer together. From allotments to days out, musical events to arts and crafts clubs, coffee mornings to kids' football clubs. Our tenants have brilliant ideas about their communities and with a little help from us, amazing things happen.



WE HAVE SCOTLAND COVERED

Our properties are located all over Scotland. Maybe you're looking for a quiet life by the sea? Or a place of your own right in the heart of the city? Whatever kind of home you're imagining for yourself and your family, you'll find it here.



TEAMWORK, TRUST AND TOTAL COMMITMENT

Our people are passionate about what they do. They go the extra mile for our tenants. From our Tenancy Sustainment team who help you manage your tenancy and any money worries you might have, to staff in our contact centre who are on hand to help you when you need them. The prestigious Customer Services Excellence award is a sign you have the best people looking out for, and after you.

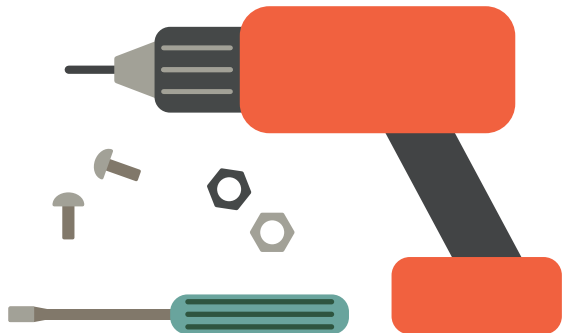


SERVICES BUILT AROUND YOU

To help you manage your tenancy in a way that's quick, easy and convenient for you, we've created a personal online portal called My Cairn.

You can pay your bills, report repairs or any antisocial behaviour, and also tell us how we're doing.

My Cairn is everything you need, all in one place. You can also email us or get in touch through social media. And of course you can talk to us too. Just give us a call.



FINDING THE RIGHT HOME HAS NEVER BEEN EASIER



If you'd like to apply for a home with us, you can fill in the application form in this pack or do it online at cairnha.com/apply

New homes become available on our website every day, so it's always worth regularly checking out what's there.

Our team are on hand to answer any questions, and will do everything they can to help you find a home of your own.

We hope to be welcoming you into a Cairn community very soon.



cairn

Great homes.
Great services.
Great people.

A registered Scottish Charity No
SCO16647. The Scottish Housing
Regulator Registration No 218.
Property Factor Reg No PF000292

OUR EMAIL:

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part of: **cairn** HOUSING GROUP