

Newsletter survey results

Thank you to everyone who gave feedback on our newsletter.

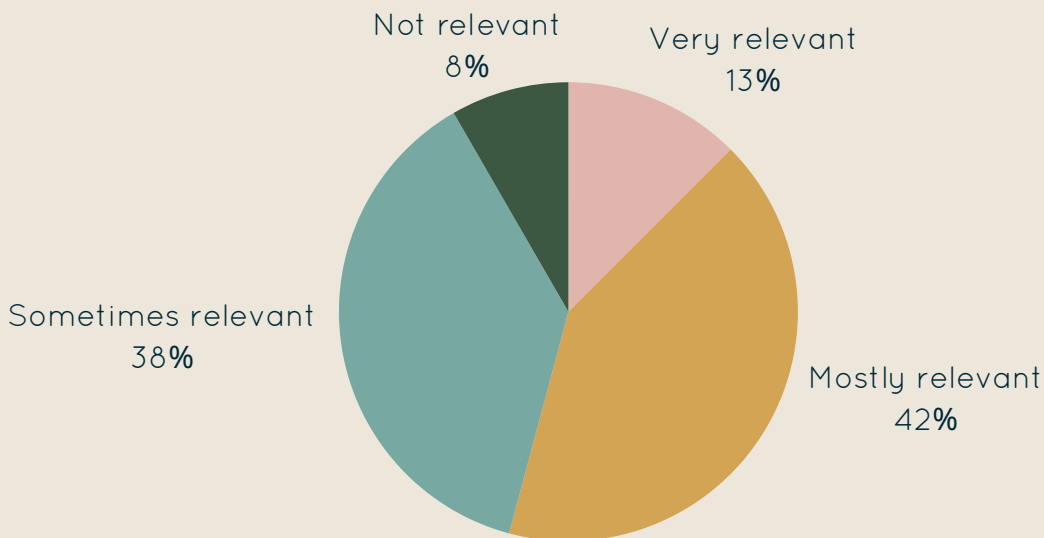
We received 25 responses to the survey. We were pleased that most people are happy with the format, content, length and frequency of the newsletter. We received some good ideas about future content to include. Thanks again to everyone for taking the time to tell us what you think.

Overall, how satisfied are you with the updated tenant newsletter?

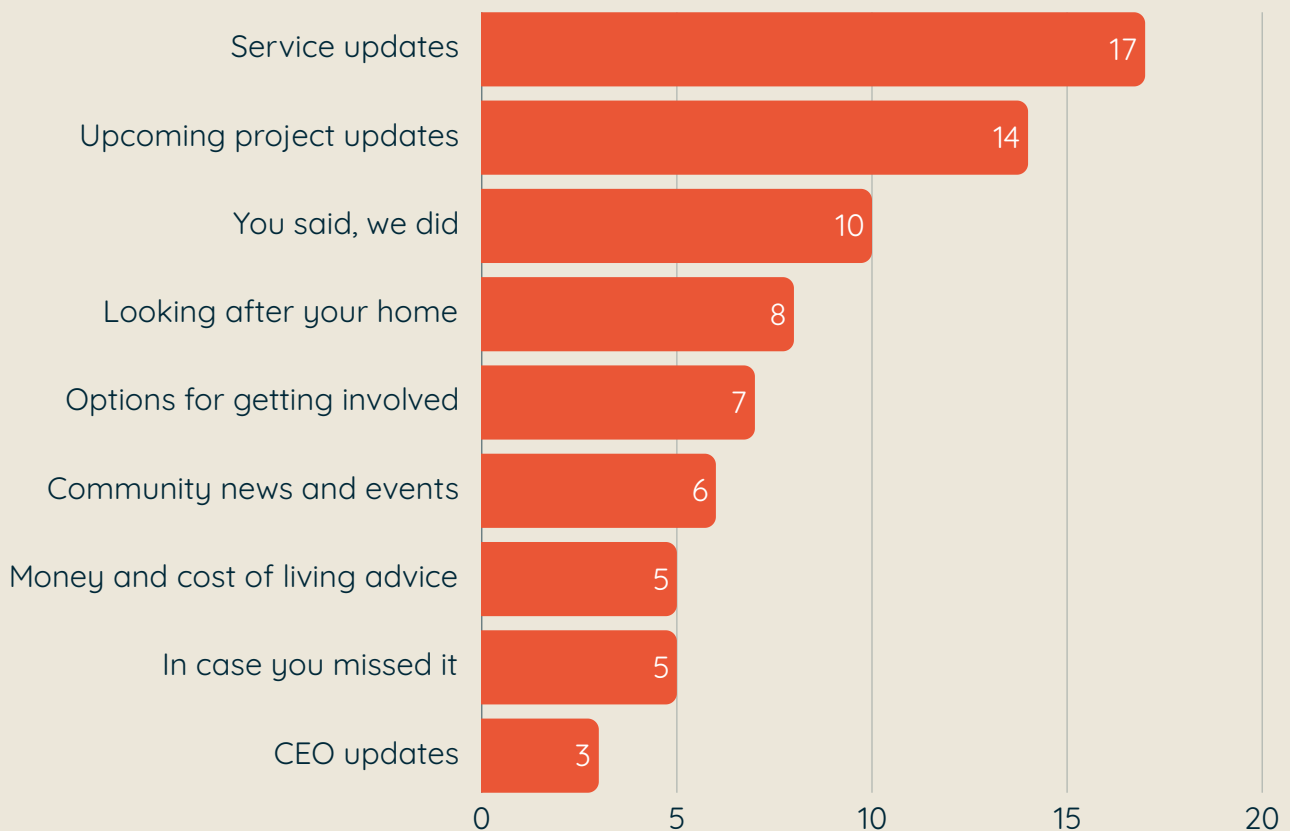


88% of respondents said they were satisfied with the newsletter overall.

How relevant do you find the topics and content included?



Which types of content do you find most useful?



Do you like the layout and design?



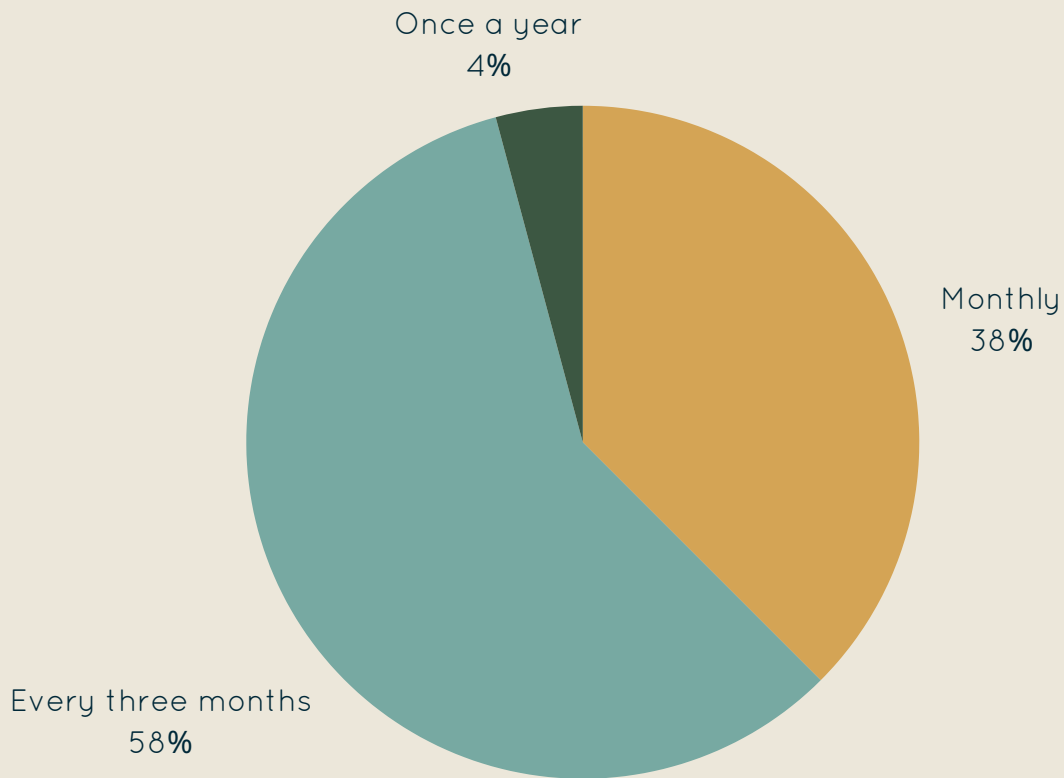
96% of respondents said they were satisfied with the layout and design of the newsletter.



How do you feel about the length of the newsletter?

88% said they thought the newsletter was the right length, with 8% thinking it was too short and 4% of people thinking it was too long.

How often would you like the newsletter to be published?



Comments on the newsletter

It's good to see what is happening

I want to read more about what work is being done in our homes

It's a waste of time

Not everyone has email - you should consider paper version for older tenants

I find it easy to follow and it's always good to hear what is happening

I think the newsletter is informative

